

## Knowledge Sharing on “Personal Data Protection”

**Bank of China (Thai) Public Company Limited** (the “**Bank**”) would like to share with you the knowledge and information regarding the personal data protection for your benefits and security in transaction with the Bank and for handling your personal data in compliance with the Personal Data Protection Act B.E. 2562.

Your privacy and a safeguard of your personal data are the Bank’s priority. Therefore, the Bank has set out the policies, regulations and rules for the Bank’s business in order to collect, use and/or disclose your personal data in accordance with the relevant laws by using strict measures in protecting your personal data so that you can rest assured that your personal data provided to the Bank will be handled according to your wish and the relevant personal data protection laws.

### **What are personal data and sensitive data?**

“**Personal Data**” means any information relating to a Person, which enables the identification of such Person, whether directly or indirectly, but not including the information of the deceased Persons in particular.

“**Sensitive Data**” means Personal Data pertaining to racial, ethnic origin, political opinions, cult, religious or philosophical beliefs, sexual behavior, criminal records, health data, disability, trade union information, genetic data, biometric data etc.

### **Did you know that the Bank may collect, use and/or disclose your personal data ?**

Your personal data which may be collected, used and/or disclosed by the Bank is such as

- 1) Personal information such as name, surname, age, date of birth, marital status, national identification number, passport number;
- 2) Contact information such as home address, workplace, telephone number, E-mail;
- 3) Financial information such as income, expenses, saving account numbers, balance, interests, credit card numbers, debit card numbers, financial history, assets;
- 4) Transaction information such as financial statements, payments, borrowings, investments;
- 5) Data related to devices or machines such as IP address, MAC address, Cookie ID; and
- 6) Other information deemed personal data under the Personal Data Protection Laws

### **What are the meanings of collection, use and disclosure?**

Collection refers to a collection of personal data which can directly or indirectly identify a data subject. The collection shall be made for the benefit of customer for the necessary period in order to provide the services. However, you are entitled to examine and amend this personal data anytime.

Use refers to a use of personal data for processing, analyzing and resulting in order for you to be able to obtain our services more conveniently.

Disclosure refers to a disclosure of personal data in compliance with the regulations and conditions to protect customer under the relevant laws. This also includes data disclosure to our Bank of China Group, affiliates, subsidiaries, business partners within or outside the country for the purpose of providing our services, data analysis to provide personalized products, services, and offers for your benefits. The Bank may disclose your personal data to others upon your consent and/or as required by the relevant laws.

### **What can I do for my personal data?**

In light of the above, you can request to terminate the use and/or disclosure of your personal data in case that such use and disclosure has been made out of scopes or purposes, or without consent, and does not comply with Privacy Policy of the Bank and as required by the relevant laws. The request shall not affect our services to you or shall not be beyond the control of the Bank.