中国银行 (泰国) 股份有限公司
BANK OF CHINA (Thai) Public Company Limited

# Notice of the Closure of Nakhon Ratchasima Branch of Bank of China (Thai) Public Company Limited

We regret to announce that Nakhon Ratchasima Branch of Bank of China (Thai) Public Company Limited (hereinafter called "BOCT") will close permanently from 4:00 p.m., 15 January 2027. The closure of Nakhon Ratchasima Branch is in line with the service channel strategy of BOCT. We will continue to serve you through online banking e.g. internet banking, mobile banking (hereafter called "online banking") and our other physical outlets in a safe and efficient way. Your account managing branch will be changed to BOCT Prachinaburi Branch located at 260 Moo 10 Thatoom Sub-District Sri Mahaphote District Prachinburi Province 25140 Thailand. We apologize for any inconvenience this may cause.

If you have any concerns on the abovementioned arrangement, please contact us. Important information about alternative services of Nakhon Ratchasima Branch are as follows:

**Table 1 : For Personal Customer**

| **Nakhon Ratchasima Branch's Services** | **Operating Schedule before Branch Closure** | **Alternative Service Channels/Service Substitution** |
|---|---|---|
| 1. Nakhon Ratchasima Branch's working hours | Monday to Friday 09.00 a.m. - 4.00 p.m. until 4:00 p.m. 15 January 2027 (except on bank holidays) | - |
| 2. Counter Transactions at Nakhon Ratchasima Branch | | |
| 2.1 Deposit BOCT cheques | Nakhon Ratchasima Branch will provide the service until 4:00 p.m. of 15 January 2027 | - Other branches of BOCT<br>- Other banks |
| 2.2 Deposit other banks' cheques | Nakhon Ratchasima Branch will provide the service until 12:00 p.m. of 15 January 2027 | - Other branches of BOCT<br>- Other banks |
| 2.3 Transfer between BOCT accounts | Nakhon Ratchasima Branch will provide the service until 4:00 p.m. of 15 January 2027 | - Other branches of BOCT<br>- Online banking |
| 2.4 Domestic Transfer (BAHTNET, ITMX BULK PAYMENT) | Nakhon Ratchasima Branch will provide the service until 3:00 p.m. of 15 January 2027 | - Other branches of BOCT<br>- Online banking |
| 2.5 International Remittance (TT REMITTANCE, RMB PRE-SETTLEMENT, GPI) | Nakhon Ratchasima Branch will provide the service until 3:00 p.m. of 8 January 2027 | - Other branches of BOCT<br>- Online banking |

| Nakhon Ratchasima Branch's Services | Operating Schedule before Branch Closure | Alternative Service Channels/Service Substitution |
|---|---|---|
| 2.6 Receive funds from domestic remittance / international remittance | Nakhon Ratchasima Branch will provide the service until 4:00 p.m. of 15 January 2027 | - BOCT Head Office (Banking Department) |
| 3. Deposit Account | | |
| Closure of different types of deposit accounts<br>- Savings account<br>- Current account<br>- Fixed deposit account | If you wish to close your account, please contact Nakhon Ratchasima Branch by 4:00 p.m. on 13 January 2027. After termination date, you may contact the BOCT Prachinburi Branch | - |
| 4. ATM Services | | |
| 4.1 Using BOCT debit card at other BOCT ATMs | BOCT's debit card can still be used for ATM transactions at other BOCT ATMs normally without impact from Nakhon Ratchasima Branch closure | Remain unchanged |
| 4.2 Using BOCT debit card at other banks' ATMs | BOCT's debit card can still be used for ATM transactions at other banks' ATMs normally without impact from Nakhon Ratchasima Branch closure | Remain unchanged |
| 4.3 Resetting debit card password | Nakhon Ratchasima Branch will provide the service until 4:00 p.m. of 15 January 2027 | - Other branches of BOCT<br>- Other BOCT ATMs |
| 5. Online Banking (Mobile Banking and Internet Banking) | | |
| 5.1 Using online banking services | For customers currently using online banking, you may continue to use the services without impact from Nakhon Ratchasima Branch closure | Remain unchanged |
| 5.2 Applying for online banking services | You may apply for online banking at Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027 | - Other branches of BOCT |
| 5.3 Changing E-Token / Resetting password | Nakhon Ratchasima Branch will provide the service until 4:00 p.m. of 15 January 2027 | - Other branches of BOCT |
| 6. Requesting for hard copy account statement | Requesting for hard copy account statement will be available at Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027. Online banking users can enquire account and transaction | - Other branches of BOCT<br>- Online banking |

| Nakhon Ratchasima Branch's Services | Operating Schedule before Branch Closure | Alternative Service Channels/Service Substitution |
|---|---|---|
| | information as usual without impact from Nakhon Ratchasima Branch closure | |
| 7. Credit Card | | |
| 7.1 Using credit card for payment | For customers currently using BOCT's credit card, you may continue to use it without impact from Nakhon Ratchasima Branch closure. | Remain unchanged |
| 7.2 Repaying credit card balances | 1) If you have set up direct debit instruction for credit card repayment, you may continue to use the service without impact from Nakhon Ratchasima Branch closure.<br>2) You may continue to pay via online banking without impact from Nakhon Ratchasima Branch closure.<br>3) You may continue to present your credit card account statement for payment via other channels such as Tesco Lotus without impact from Nakhon Ratchasima Branch closure. | Remain unchanged |
| 7.3 Applying for credit card repayment via direct debit with BOCT | Applications for the credit card repayment service via direct debit at Nakhon Ratchasima Branch will be available until 4:00 p.m. of 15 January 2027. | - Other branches of BOCT |
| 7.4 Applying for a credit card | Credit card application service of BOCT at Nakhon Ratchasima Branch will be available until 4:00 p.m. of 15 January 2027. | - Other branches of BOCT |
| 8. Home Loan | | |
| 8.1 Continuing your existing home loan | Your existing home loan will not be impacted by Nakhon Ratchasima Branch closure. | Remain unchanged |
| 8.2 Repaying home loan balances | If you are already using the service of home loan repayment via direct debit of BOCT, you may continue to use the service without impact from Nakhon Ratchasima Branch closure. | Remain unchanged |
| 8.3 Applying for home loan direct debit repayment service with BOCT | Application for home loan repayment service via direct debit of BOCT at Nakhon Ratchasima Branch will be available until 04:00 p.m. of 15 January 2027. | - Other branches of BOCT |
| 8.4 Applying for BOCT home loan | Application for home loan of BOCT at Nakhon Ratchasima Branch will be available until 4:00 p.m. of 15 January 2027. | - Other branches of BOCT |

| Nakhon Ratchasima Branch's Services | Operating Schedule before Branch Closure | Alternative Service Channels/Service Substitution |
|---|---|---|
| 9. Standby Letter of Credit (SBLC) | | |
| 9.1 Continuing with your existing SBLC arrangement | You existing SBLC arrangement will not be impacted by Nakhon Ratchasima Branch closure. | Remain unchanged |
| 9.2 Applying for BOCT SBLC | Application for BOCT SBLC at Nakhon Ratchasima Branch will be available until 4:00 p.m. of 15 January 2027. | - Other branches of BOCT |

**Table 2 : For Corporate Customer**

| Nakhon Ratchasima Branch's Services | Operating Schedule before Branch Closure | Alternative Service Channels/Service Substitution |
|---|---|---|
| 1. Nakhon Ratchasima Branch's working hours | Monday to Friday 09.00 a.m. - 4.00 p.m. until 4:00 p.m. 15 January 2027. (except on bank holidays) | - |
| 2. Counter Transactions at Nakhon Ratchasima Branch | | |
| 2.1 Deposit BOCT cheques | Nakhon Ratchasima Branch will provide the service until 4:00 p.m. of 15 January 2027. | - Other branches of BOCT<br>- Other banks |
| 2.2 Deposit other banks' cheques | Nakhon Ratchasima Branch will provide the service until 12:00 p.m. of 15 January 2027. | - Other branches of BOCT<br>- Other banks |
| 2.3 Transfer between BOCT accounts | Nakhon Ratchasima Branch will provide the service until 4:00 p.m. of 15 January 2027. | - Other branches of BOCT<br>- Online banking |
| 2.4 Domestic Transfer (BAHTNET, ITMX BULK PAYMENT) | Nakhon Ratchasima Branch will provide the service until 3:00 p.m. of 15 January 2027. | - Other branches of BOCT<br>- Online banking |
| 2.5 International Remittance (TT REMITTANCE, RMB PRE-SETTLEMENT, GPI) | Nakhon Ratchasima Branch will provide the service until 3:00 p.m. of 8 January 2027. | - Other branches of BOCT<br>- Online banking |
| 2.6 Receive funds from domestic remittance / international remittance | Nakhon Ratchasima Branch will provide the service until 4:00 p.m. of 15 January 2027. | - BOCT Head Office (Banking Department) |

| Nakhon Ratchasima Branch's Services | Operating Schedule before Branch Closure | Alternative Service Channels/Service Substitution |
|---|---|---|
| 3. Deposit Account | | |
| Closure of different types of deposit accounts<br>- Savings account<br>- Current account<br>- Fixed deposit account<br>- Payroll account | If you wish to close your account, please contact Nakhon Ratchasima Branch by 4:00 p.m. on 15 January 2027. After termination date, you may contact the BOCT Prachinburi Branch | - |
| 4. Online Banking (Mobile Banking and Internet Banking) | | |
| 4.1 Using online banking services | For customers currently using online banking, you may continue to use the services without impact from Nakhon Ratchasima Branch closure | Remain unchanged |
| 4.2 Applying for online banking services | You may apply for online banking at Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027 | - Other branches of BOCT |
| 4.3 Changing E-Token / Resetting password | Nakhon Ratchasima Branch will provide the service until 4:00 p.m. of 15 January 2027 | - Other branches of BOCT |
| 5. Requesting for hard copy account statement | Requesting for hard copy account statement will be available at Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027.<br>Online banking users can enquire account and transaction information as usual without impact from Nakhon Ratchasima Branch closure | - Other branches of BOCT<br>- Online banking |
| 6. Corporate Credit Product : Overdraft (OD) | | |
| 6.1 Repayment of principal and interest by deposit cheque issued by BOCT | The customer may make repayment via Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027<br>Customers can process the transaction at other branches, as usual without impact from Nakhon Ratchasima Branch closure | - Other branches of BOCT<br>- Online banking |
| 6.2 Repayment of principal and interest by deposit cheque issued by other banks | The customer may make repayment via Nakhon Ratchasima Branch until 12:00 p.m. of 15 January 2027<br>Any further repayment can be made via other branches | - Other branches of BOCT<br>- Online banking |

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|---|---|---|
| 6.3 Repayment of principal and interest by transferring between BOCT accounts | The customer may make repayment via until 4:00 p.m. of 15 January 2027<br>Any further repayment can be made via other branches | - Other branches of BOCT<br>- Online banking |
| 7. Corporate Credit Product : Short Term Loan and Long Term Loan | | |
| 7.1 Loan Drawdown | Customers can drawdown via/through Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027<br>For further drawdown, customer may proceed by contacting responsible Relationship Manager (RM) Head Office (Corporate Banking Department) | - Contact RM at Head Office (Corporate Banking Department) |
| 7.2 Repayment of principal and interest by deposit cheque issued by BOCT | Customer can make repayment via Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027<br>For further repayment, customer may proceed by contacting responsible Relationship Manager (RM) Head Office (Corporate Banking Department) or other branches | - Other branches of BOCT<br>- Online banking |
| 7.3 Repayment of principal and interest by deposit cheque issued by other banks | Customer can make repayment via Nakhon Ratchasima Branch until 12:00 p.m. of 15 January 2027.<br>For further repayment, customer may proceed by contacting responsible Relationship Manager (RM) Head Office (Corporate Banking Department) or other branches | - Other branches of BOCT<br>- Online banking |
| 7.4 Repayment of principal and interest by transferring between accounts of BOCT | Customer can make repayment via Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027<br>For further repayment, customer may proceed by contacting responsible Relationship Manager (RM) Head Office (Corporate Banking Department) or other branches | - Other branches of BOCT<br>- Online banking |

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| 7.5 Providing relevant documents, related to credit terms & conditions, to BOCT (if any) | Customer may submit relevant documents at Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027.<br>Further submission of documents, related to credit terms and conditions (if any) shall be made through Relationship Manager (RM) Head Office (Corporate Banking Department) or other branches | - Other branches of BOCT<br>- Contact RM at Head Office (Corporate Banking Department) |
| 8. Trade Finance Services | | |
| 8.1 Export Services | Customers can submit Export Application Form and Documents Collection at Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027 | - Contact RM at Head Office (Corporate Banking Department) |
| 8.2 Import Services | 1) Customers can submit Letter of Credit Issuance/Amendment Application Form with Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027<br>2) Customers can make payment/acceptance under Import LC/Collection at, Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027 | - Contact RM at Head Office (Corporate Banking Department) |
| 8.3 Letter of Guarantee | Customers can submit Letter of Guarantee Issuance/Amendment/Cancellation Application Format, Nakhon Ratchasima Branch until 4:00 p.m. of 15 January 2027 | - Contact RM at Head Office (Corporate Banking Department) |
| 9. Foreign currency exchange services | | |
| The following services can be made through Nakhon Ratchasima Branch;<br>1) Exchange Foreign Currency for transfer within BOCT account, service until 4:00 p.m. of 15 January 2027<br>2) Exchange Foreign Currency for outward remittance, RMB Pre-settlement, and GPI, service until 3.00 p.m. of 8 January 2027<br>3) Exchange Foreign Currency for inward remittance from onshore, service until 4:00 p.m. of 15 January 2027<br>**4)** Exchange Foreign Currency for inward remittance from offshore, service until 4:00 p.m. of 15 January 2027 | | - Other branches of BOCT<br>- E-Banking channel (BOCNET/IGTB) |

Remark: For more information regarding the Services and Fees & Charges, please visit our website at www.bankofchina.co.th.

For other enquiries, please contact us via the following means:

- Visit Nakhon Ratchasima Branch, located at the 440/9-11 Mittapab-Nongkai, Naimuang District, Muang, Nakhon Ratchasima 30000, Thailand on working days, Monday - Friday from 9:00 a.m. to 4:00 p.m. until 15 January 2027
- Call Nakhon Ratchasima Branch at 044 248909 on working days, Monday - Friday from 9:00 a.m. to 4:00 p.m. until 15 January 2027
- Call our Call Centre at 02-679-5566
- Visit BOCT's other branches

BOCT's other branches are as follows:

1. Branches with Cash Transaction Service
   - Head Office (Banking Department)
   - Ratchada Branch
   - Chiang Mai Branch
   - Rayong Branch
   - Bangna Branch
   - Prachinburi Branch

2. Branches without Cash Transaction Service
   - Talad Thai Branch

Thank you for your continued trust and please accept our sincere apologies for any inconvenience caused.

Remark : If there is a discrepancy between the Thai, Chinese and English version on this document, the Thai version shall prevail.

Bank of China (Thai) Public Company Limited Nakhon Ratchasima Branch

10 November 2026