

## IMPORTANT DOCUMENT

Date 16<sup>th</sup> October 2019

Dear Valued Customers,

Subject: Discontinuation of Cash Transaction Service at Nakhon Ratchasima Branch

Please be informed that from 1<sup>st</sup> December 2019 onwards, BANK OF CHINA (Thai) Public Company Limited ("the Bank") will discontinue "Cash Transaction Service" at Nakhon Ratchasima Branch. The Bank provides substitute services for the discontinuing "Cash Transaction Service" at Nakhon Ratchasima Branch as following.

| Transaction                 | Substitute Services   |
|-----------------------------|---|
| Deposit                     | By cheques at Nakhon Ratchasima Branch  |
|                             | <ul> <li>Use Debit Card to deposit cash at the Bank's ATM</li> </ul>                |
| Withdrawal                  | Cheques received Use Debit Card to withdraw money from the Bank's                   |
|                             | ATM or others' banks ATM  |
| Credit Card Payment         | By cheques at Nakhon Ratchasima Branch  |
|                             | By cash at the Bank's ATM.  |
|                             | Direct debit at customer's bank deposit account                                     |
|                             | <ul> <li>Counter Services without fee.</li> </ul>                                   |
|                             | ● Tesco Lotus without fee.  |
|                             | <ul> <li>CIMB's branches in Bangkok and its vicinity area, THB 10/ Time.</li> </ul> |
|                             | <ul> <li>CIMB's branches in upcountry area, THB 15/ Time.</li> </ul>                |
| Home Loan Repayment         | Direct debit at customer's bank deposit account or SCB deposit account.             |
|                             | By cash at SCB's ATM without fee.   |
|                             | SCB EASY NET without fee.   |
| Foreign Currencies Exchange | Foreign currencies exchange between accounts  |
| in cash                     |   |
| Remittance                  | Remittance from bank account  |

We would like to thank you for your trust in banking with us and would like to apologize in advance should you experience any inconvenience due to the discontinuation of Cash Transaction Service at Nakhon Ratchasima Branch. Should you have any queries, please contact Nakhon Ratchasima Branchat telephone no. 044 248-909 or Call Centre at telephone no. 02 679-5566 during banking hours (Monday to Friday, 08.30-17.30 hrs.)

Yours sincerely,

BANK OF CHINA (Thai) Public Company Limited

SWIFT: BKCHTHBK