

IMPORTANT DOCUMENT

Date 16th November 2019

Dear Valued Customers,

Subject: Discontinuation of Cash Transaction Service at Khon Kaen Branch

Please be informed that from 1st January 2020 onwards, BANK OF CHINA (Thai) Public Company Limited ("the Bank") will discontinue "Cash Transaction Service" at Khon Kaen Branch. The Bank provides substitute services for the discontinuing "Cash Transaction Service" at Khon Kaen Branch as following.

Transaction	Substitute Services
Deposit	<ul style="list-style-type: none"> ● By cheques at Khon Kaen Branch ● Use Debit Card to deposit cash at the Bank's ATM
Withdrawal	<ul style="list-style-type: none"> ● Cheques received Use Debit Card to withdraw money from the Bank's ATM or others' banks ATM
Credit Card Payment	<ul style="list-style-type: none"> ● By cheques at Khon Kaen Branch ● By cash at the Bank's ATM. ● Direct debit at customer's bank deposit account ● Counter Services without fee. ● Tesco Lotus without fee. ● CIMB's branches in Bangkok and its vicinity area, THB 10/ Time. ● CIMB's branches in upcountry area, THB 15/ Time.
Home Loan Repayment	<ul style="list-style-type: none"> ● Direct debit at customer's bank deposit account or SCB deposit account. ● By cash at SCB's ATM without fee. ● SCB EASY NET without fee.
Foreign Currencies Exchange in cash	<ul style="list-style-type: none"> ● Foreign currencies exchange between accounts
Remittance	<ul style="list-style-type: none"> ● Remittance from bank account

We would like to thank you for your trust in banking with us and would like to apologize in advance should you experience any inconvenience due to the discontinuation of Cash Transaction Service at Khon Kaen Branch. Should you have any queries, please contact Khon Kaen Branch at telephone no. 043 246-710 or Call Centre at telephone no. 02 679-5566 during banking hours (Monday to Friday, 08.30-17.30 hrs.)

Yours sincerely,

BANK OF CHINA (Thai) Public Company Limited