

Subject Notification of the change and termination of the payment agent services
for Bank of China (Thai) Public Company Limited's credit card
Dear Valued customers

Bank of China (Thai) Public Company Limited (the "Bank") would like to inform you regarding the change of the payment agent services for credit card which shall be effective from **16 July 2026** onwards as follows:

Credit card payment agent services (existing)

Agent	Service time	Effective	Maximum payment amount per transaction (Baht)	Fee / Area (Baht)
Counter Service Co., Ltd.	00:01 – 00:00 hrs.	Next day (T+1)	49,000.-	15.- / Bangkok and metropolitan area 20.- / upcountry
Ek-Chai Distribution System Co., Ltd. (Lotus's)	00:01 – 22:00 hrs.	Next day (T+1)	49,000.-	10.-
The bank's counter	08:30 – 16:30 hrs.	Same day (T+0)	No limit	No fee
The bank's direct debit	Due date in billing cycle	Same day (T+0)	No limit	No fee
The bank's mobile banking	00:01 – 00:00 hrs.	Same day (T+0)	No limit	No fee

Credit card payment agent services (new) with effect from **16 July 2026** onwards

Agent	Service time	Effective	Maximum payment amount per transaction (Baht)	Fee / Area (Baht)
Counter Service Co., Ltd.	Service Termination			
CP AXTRA Co., Ltd. (Lotus's)	00:01 – 20:00 hrs.	Same day (T+0)	49,000.-	10.-
The bank's counter	No change			
The bank's direct debit	No change			
The bank's mobile banking	No change			

T means Transaction date

From **16 July 2026** onwards, the Bank shall terminate the payment agent services for credit card through the **Counter Service's channel**. You can contact our all branches in order to open a saving account with the Bank and apply for a direct debit from such account for the credit card payment. Please find an information regarding a location of the branch at your convenience at <https://www.bankofchina.co.th/>. For further information, please contact our Personal Digital Banking Department tel. 0 2679 5566, Email: pdbd.callcenter@bankofchina.co.th.

The Bank appreciates your trust in our services.

Best regards,
Bank of China (Thai) Public Company Limited
15 June 2026