

Announcement on the Temporary Suspension of PromptPay Services

Dear customers,

Bank of China (Thai) Public Company Limited (“the Bank”) would like to inform you that the Bank will perform service maintenance. Please kindly note that during such time, PromptPay Services will be temporarily suspended, detail as follows;

System Type	Business type	Time of suspension (Thailand Time)
Corporate Internet Banking iGTB Platform	PromptPay Registration & Cancellation	1:00 AM to 3:00 AM, May 31 th , 2026
Personal Mobile Banking/Internet Banking	PromptPay Transfer	
	PromptPay QR Payment	
	Real-time Transfer	
	MiniQR Verification	

We apologize for any inconvenience this may cause.

Bank of China (Thai) Public Company Limited

May 28th, 2026