

Announcement on the Temporary Suspension of Services

Dear customers,

Bank of China (Thai) Public Company Limited (“the Bank”) would like to inform you that the Bank will perform service maintenance. Please kindly note that during such time, services will be temporarily suspended, detail as follows;

System Type	Business type	Time of suspension (Thailand Time)
Personal Mobile Banking/Internet Banking	All transactions	01:15 AM to 02:45 AM, 13 September, 2026
Debit Card/Credit Card	All transactions	
PromptPay Service (Personal Mobile Banking/Internet Banking, Corporate Internet Banking iGTB Platform)	PromptPay Registration & Cancellation PromptPay Outward Transactions PromptPay Inward Transactions PromptPay QR Payment Real-time Transfer MiniQR Verification	

We apologize for any inconvenience this may cause.

Bank of China (Thai) Public Company Limited

9 September, 2026