

Announcement

Temporary suspension of payment agent service for credit card payment through Lotus's

Bank of China (Thai) Public Company Limited (the "Bank") would like to inform you that CP Aextra Public Company Limited ("Lotus's"), the credit card payment agent of the Bank's credit card bill payment service will be temporary suspended until further notice from them, the payment can be made through following channels;

Payment Channels	Service Time	Effective	Maximum payment amount per transaction (Thai Baht)	Fee (Thai Baht)
Counter Service Co., Ltd.	24/7 hrs.	Next Day	49,000.-	15.- / Bangkok and Metropolitan area 20.- / Upcountry
Over Bank's counter*	08:30 – 16:30 hrs.	Same Day	No Limit	No Fee
The Bank's direct debit	Due date in billing cycle	Same Day	No Limit	No Fee
The Bank's mobile banking	24/7 hrs.	Same Day	No Limit	No Fee

* Except Talad Thai Branch and Nakhon Ratchasima Branch is available for payment via the "Bank" account only.

Please contact any of our branches in order to open a saving account and apply for a direct debit service for the credit card payment. You may find a branch information at your convenience at <https://www.bankofchina.co.th>. For further information, please contact our Personal Digital Banking Department Tel. 0 2679 5566, Email: pdbd.callcenter@bankofchina.co.th

The Bank appreciates your trust in our services.

Bank of China (Thai) Public Company Limited
November 07, 2025