

Announcement on the Temporary Suspension of PromptPay Services

Dear customers,

Bank of China (Thai) Public Company Limited (“the Bank”) would like to inform you that the Bank will perform service maintenance. Please kindly note that during such time, PromptPay Services will be temporarily suspended, detail as follows;

| System Type | Business type | Time of suspension (Thailand Time) |
|---|--|--|
| Corporate Internet Banking iGTB Platform | PromptPay Registration & Cancellation | 00:00 AM to 02:30 AM, March 15 th , 2025 |
| Personal Mobile Banking/Internet Banking | PromptPay Transfer | |
| | PromptPay QR Payment Real-time Transfer | |

We apologize for any inconvenience this may cause.

Bank of China (Thai) Public Company Limited

March 10th, 2025