

Announcement on the Temporary Suspension of Services

Dear customers,

Bank of China (Thai) Public Company Limited ("the Bank") would like to inform you that the Bank will perform service maintenance. Please kindly note that during such time, services will be temporarily suspended, detail as follows;

System Type	Business type	Time of suspension (Thailand Time)
Debit Card	All Transactions	00:00 AM to 06:00 AM, December 6 th , 2025
Corporate Internet Banking iGTB Platform	PromptPay Registration & Cancellation PromptPay Transfer	00:00 AM to 06:00 AM,
Personal Mobile Banking/Internet Banking	PromptPay QR Payment Real-time Transfer MiniQR Verification	December 6 th , 2025
Debit Card /Credit Card	All Transactions	11:00 PM, December 6 th , 2025 to 02:50 AM, December 7 th , 2025
ATM	All Transactions	11:00 PM, December 6 th , 2025 to 02:50 AM, December 7 th , 2025
Personal Mobile Banking (Face Recognition Function)	All Transactions	01:00 AM to 02:20 AM, December 7 th , 2025

We apologize for any inconvenience this may cause.

Bank of China (Thai) Public Company Limited December 3rd, 2025