

Announcement on the Temporary Suspension of Services

Dear customers,

Bank of China (Thai) Public Company Limited (“the Bank”) would like to inform you that the Bank will perform service maintenance on November 23th 2025.

Please kindly note that during such time, the services will be temporarily suspended, detail as follows;

System Type	Business type	Time of suspension (Thailand Time)
Personal Mobile Banking/Internet Banking	All Services	01: 30 AM to 04: 55 AM November 23 th , 2025
Credit Card	All Services	01: 30 AM to 03: 30 AM November 23 th , 2025

We apologize for any inconvenience this may cause.

Bank of China (Thai) Public Company Limited

November 18th, 2025