

## Announcement on the Temporary Suspension of Services

Dear customers,

Bank of China (Thai) Public Company Limited (“the Bank”) would like to inform you that the Bank will perform service maintenance on September 14<sup>th</sup> 2025.

Please kindly note that during such time, the services will be temporarily suspended, detail as follows;

<b>System Type</b>	<b>Business type</b>	<b>Time of suspension (Thailand Time)</b>
Personal Mobile Banking/Internet Banking	All Services	01: 00 AM to 03: 00 AM September 14 <sup>th</sup> , 2025
SMS Notification & OTP	All Services	01: 00 AM to 02: 00 AM September 14 <sup>th</sup> , 2025
PromptPay Service	PromptPay Registration & Cancellation, PromptPay Transfer, PromptPay QR Payment, Real-time Transfer, Mini QR Verification	01: 00 AM to 07: 00 AM September 14 <sup>th</sup> , 2025

We apologize for any inconvenience this may cause.

Bank of China (Thai) Public Company Limited

September 10<sup>th</sup>, 2025