

## **Announcement on the Temporary Suspension of PromptPay Services**

Dear customers,

Bank of China (Thai) Public Company Limited (“the Bank”) would like to inform you that the Bank will perform service maintenance. Please kindly note that during such time, PromptPay Services will be temporarily suspended, detail as follows;

<b>System Type</b>	<b>Business type</b>	<b>Time of suspension (Thailand Time)</b>
Corporate Internet Banking iGTB Platform	PromptPay Registration & Cancellation	00:00 AM to 02:00 AM, March 25 <sup>th</sup> , 2025
Personal Mobile Banking/Internet Banking		

We apologize for any inconvenience this may cause.

Bank of China (Thai) Public Company Limited

March 18<sup>th</sup>, 2025