

Announcement on the Temporary Suspension of PromptPay Services

Dear customers,

Bank of China (Thai) Public Company Limited (“the Bank”) would like to inform you that the Bank will perform service maintenance. Please kindly note that during such time, PromptPay Services will be temporarily suspended, detail as follows;

System Type	Business type	Time of suspension (Thailand Time)
Corporate Internet Banking iGTB Platform	PromptPay Transfer	23:00 PM, January 17 th to 5:00AM, January 18 th , 2025
Personal Mobile Banking/Internet Banking	PromptPay QR Payment Real-time Transfer	

We apologize for any inconvenience this may cause.

Bank of China (Thai) Public Company Limited

13th January 2025