

Announcement on the Temporary Suspension of PromptPay Service

Dear customers,

Bank of China (Thai) Public Company Limited (“the Bank”) would like to inform you that the Bank will perform service maintenance. Please kindly note that during such time, PromptPay Service will be temporarily suspended, detail as follows;

System Type	Business type	Time of suspension (Thailand Time)
Personal Mobile Banking	PromptPay QR Payment	00:00-05:00, 25th January 2025

We apologize for any inconvenience this may cause.

Bank of China (Thai) Public Company Limited

23th January 2025