

Announcement on strengthening the security of mobile banking

Dear Valued Customers,

To strengthen mobile banking security in compliance with government policies, the registered name of SIM card must match the name registered for mobile banking of the bank. If the names do not match, please visit any service location of your mobile operator to update your registered SIM card name or visit any of our branches to change the mobile number registered in our bank. This update must be completed by April 30, 2025. If the registered name of SIM card matches the name registered for mobile banking, no action is required, you can continue using mobile banking as usual.

We apologize for any inconveniences may cause.

Bank of China (Thai) Public Company Limited

February 19, 2025