

Announcement on Adjustment of Daily Transfer Limits for Electronic Banking Channels

Dear Valued Customers,

To further safeguard customers' funds and enhance online transaction risk control, Bank of China (Thailand) Company Limited (hereinafter referred to as "the Bank") will adjust the daily transfer limits for PromptPay transfers and interbank real-time transfers under personal electronic banking channels (Personal Mobile Banking and Personal Internet Banking) starting from 25 December 2025. The other type of money transfer via electronic channel still remain the same. Details are as follows:

- 1. Daily Transfer Limit:** Refers to the combined daily limit for PromptPay transfers and interbank real-time transfers.
- 2. Effective Date:** 25 December 2025
- 3. Details of the Adjustment to Daily Transfer Limits:**

Customer Types	Electronic Channels	Daily Transfer Limit
New Customers	Personal Mobile Banking	50,000 THB
	Personal Internet Banking	50,000 THB
Customers aged between 16 to 20 and aged 60 or above	Personal Mobile Banking	50,000 THB
	Personal Internet Banking	50,000 THB
General Customers	Personal Mobile Banking	500,000 THB
	Personal Internet Banking	50,000 THB
Wealth Management Customers	Personal Mobile Banking	2,000,000 THB
	Personal Internet Banking	50,000 THB

Remarks:

- (1) “New customers” refer to customers who registered mobile banking on or after 1 October 2025.
- (2) “General customers” refer to individual customers excluding new customers, customers aged from 16 to 20 and 60 or above, and wealth management customers.
- (3) “Wealth management customers” refer to customers who meet the Bank’s wealth management criteria and have completed the required arrangements.

4. Limit Increase Instructions:

- (1) At present, the Bank only accepts applications for increasing transaction limits submitted by customers through their account-opening branch. If a customer urgently needs to apply for a temporary increase in the limit, please contact the Bank’s Call Center or visit the account-opening branch for assistance.
- (2) New customers may apply for a limit increase after 6 months from mobile banking registration date.
- (3) Limit-increase applications are subject to the Bank’s review and will be processed in accordance with relevant policies. Bank have authorized to consider limit increase depends on customer profiling and bank’s risk management
- (4) The Bank reserves the right to adjust transfer limits (increase or decrease) based on the customer’s risk profile and will implement relevant measures in accordance with risk management requirements without prior notice.

For more details, please contact Call Center 02 679 5566 or your account opening branch. We apologize for any inconvenience caused.

Bank of China (Thai) Public Company Limited

22 December 2025