

Announcement

Temporary Suspension of Call Center Service

Dear customers,

Bank of China (Thai) Public Company Limited (the“Bank”) would like to inform you that on 24 December 2025 from 18:30 - 19:00 p.m. The Bank will perform an upgrade of the system and therefore the call center service number 0-2679-5566 will be temporarily unavailable.

For suspension of a credit card or debit card, please contact 02-286-1010 ext. 2182 or 2183

We sincerely apologize for any inconvenience.

Bank of China (Thai) Public Company Limited

22 December 2025