

Subject: Notification of the temporary suspension of the payment agent service for Bank of China (Thai) Public Company Limited's credit through Ek-Chai Distribution System Co., Ltd. (Lotus's)

Bank of China (Thai) Public Company Limited (the "Bank") would like to inform you that from 30 September 2024 onward, Ek-Chai Distribution System Co., Ltd. (Lotus's), the credit card payment agent for the Bank will be temporary suspended until further notice from them.

Alternatively, Customer may continue to make the Bank's credit card payment through the following channels;

Agent	Service Time	Effective	Maximum payment amount per transaction (Baht)	Fee (Baht)
Counter Service Co., Ltd.	00:01 – 00:00 hrs.	Next Day (T+1)	49,000.-	15.- / Bangkok and metropolitan area 20.- / upcountry
* The Bank's counter	08:30 – 16:30 hrs.	Same Day (T+0)	No Limit	No Fee
The Bank's direct debit	Due date in billing cycle	Same Day (T+0)	No Limit	No Fee
The Bank's mobile banking	00:01 – 00:00 hrs.	Same Day (T+0)	No Limit	No Fee

* Except Talad Thai Branch and Nakhon Ratchasima Branch

You can contact any of our branches in order to open a saving account and apply for a direct debit service for the credit card payment. You may find a branch information at your convenience at <https://www.bankofchina.co.th>. For further information, please contact our Personal Digital Banking Department tel. 0 2679 5566, Email: pdbd.callcenter@bankofchina.co.th

The Bank appreciates your trust in our services.

Best regards,
Bank of China (Thai) Public Company Limited