

Announcement on Temporary Suspension of Services

Dear customers,

Bank of China (Thai) Public Company Limited (the “Bank”) would like to inform you that the Bank will perform system upgrade on December 8th. During the period of upgrade, Personal Mobile Banking, Internet Banking, SMS/OTP Services will be suspended as the following table:

Service type	Period of suspension (Thailand time)
Personal Mobile Banking/ Internet Banking	01:00 to 02:00, December 8 th
SMS/OTP Service	04:00 to 04:40, December 8 th

We apologize for any inconvenience arising from the system upgrade. For any questions, please contact our call center +66 26795566.

Bank of China (Thai) Public Company Limited

December 4th, 2024