

Announcement on Temporary Suspension of PromptPay Service

Dear Value Customers,

Bank of China (Thai) Public Company Limited (the "Bank") would like to inform you that the Bank will perform PromptPay system upgrade <u>from 21:00 to 22:00 March 14, 2024.</u> During such period, PromptPay service will be unavailable. Please plan your transaction in advance.

We apologize for any inconvenience caused. For more information, please contact our call center at 02 679 5566.

Bank of China (Thai) Public Company Limited

March 12th, 2024