

## Announcement on the Temporary Suspension of Personal E-Banking, ATM and Bank Card Services

Dear Valued Customers,

Bank of China (Thai) Public Company Limited ("the Bank") will perform a scheduled system upgrade from 20<sup>th</sup> May 2023 - 21<sup>st</sup> May 2023 (Thailand Time). During such period, Personal Internet Banking, Mobile Banking, ATM and Bank Card services will be suspended as the following:

<b>Business Type</b>	Periods of Suspension (Thailand Time)
Personal E-Banking (Internet Banking and Mobile Banking)	23:00 hrs, 20 <sup>th</sup> May 2023 – 07:00 hrs, 21 <sup>st</sup> May 2023
ATM	
Credit Card/Debit Card	

We apologize for any inconvenience arising from the system upgrade. For more information, please contact our call center at 02 679 5566.

Bank of China (Thai) Public Company Limited

16<sup>th</sup> May 2023