

Announcement on Temporary Suspension of Personal E-banking, Credit Card, Debit Card and ATM Services

Dear customers,

To provide better services, we will upgrade our systems from July 29th to July 30th, 2023. During the period of upgrade, Personal Mobile Banking, Internet Banking, Credit Card, Debit Card and ATM Services will be suspended as the following table:

Service type	Period of suspension (Thailand time)
Personal Mobile Banking/ Internet Banking	23:00, July 29 th to 02:30, July 30 th
Credit Card	23:00, July 29 th to 06:30, July 30 th
Debit Card	23:00, July 29 th to 06:30, July 30 th
ATM	23:00, July 29 th to 06:30, July 30 th

We will make efforts to shorten the suspension period. If the suspension is shorter than that mentioned above, all the transactions through Personal Mobile Banking, Internet Banking, Credit Card, Debit Card and ATM submitted by customer will be valid.

We apologize for any inconvenience arising from the system upgrade. For any questions, please contact our call center +66 26795566.

Bank of China (Thai) Public Company Limited

July 25th, 2023