

Announcement on Temporary Suspension of Personal E-Banking and ATM Services on 18-19 February

Dear customers,

To provide better financial services, we will upgrade our systems from 18-19 February 2023. During the period of upgrade, Personal E-Banking and ATM Services will be suspended as the following table:

Service type	Period of suspension (Bangkok time)
Personal Online Banking/Mobile Banking	23:00, 18 February - 07:00, 19 February
ATM	23:10, 18 February - 06:55, 19 February

We will make efforts to shorten the suspension period. If the suspension is shorter than that mentioned above, all the transactions through Personal Online Banking/Mobile Banking and ATM submitted by customer will be valid.

We apologize for any inconvenience arising from the system upgrade. For any questions, please contact our call center +66 26795566.

Bank of China (Thai) Public Company Limited

15 February, 2023