

Announcement on Temporary Suspension of Services on November 19th to 20th

Dear customers,

To provide better financial services, we will upgrade our systems from November 19th to November 20th, 2022. During the period of upgrade, services will be suspended as the following table:

Service type	Period of suspension (Bangkok time)
Personal Online Banking/Mobile Banking	23:00, November 19 th - 07:00, November 20 th
Credit Card/Debit Card	23:00, November 19 th - 07:00, November 20 th
ATM	0:20 - 07:00, November 20 th

We will make efforts to shorten the suspension period. If the suspension is shorter than that mentioned above, all the transactions submitted by customer will be valid.

We apologize for any inconvenience arising from the system upgrade. For any questions, please contact our call center +66 26795566.

Bank of China (Thai) Public Company Limited

November 17th, 2022