

Announcement on Temporary Suspension of Services on September 24th to 25th

Dear customers,

To provide better financial services, we will upgrade our systems from September 24th to September 25th, 2022. During the period of upgrade, services will be suspended as the following table:

Service type	Period of suspension (Bangkok time)
ATM, Credit Card, Debit Card, Personal Online Banking/Mobile Banking	23:20, September 24 th - 04:50, September 25 th

We will make efforts to shorten the suspension period. If the suspension is shorter than that mentioned above, all the transactions submitted by customer will be valid.

We apologize for any inconvenience arising from the system upgrade. For any questions, please contact our call center +66 26795566.

Bank of China (Thai) Public Company Limited

September 22th, 2022