

Announcement on Temporary Suspension of Personal E-Banking and Credit Card Services on September 17th to 18th

Dear customers,

To provide better financial services, we will upgrade our systems from September 17th to September 18th, 2022. During the period of upgrade, Personal E-Banking and Credit Card Services will be suspended as the following table:

Service type	Period of suspension (Bangkok time)
Personal Online Banking/Mobile Banking	23:00, September 17 th - 07:00, September 18 th
Credit Card	01:45 - 07:00, September 18 th

We will make efforts to shorten the suspension period. If the suspension is shorter than that mentioned above, all the transactions through Personal Online Banking/Mobile Banking and Credit Card submitted by customer will be valid.

We apologize for any inconvenience arising from the system upgrade. For any questions, please contact our call center +66 26795566.

Bank of China (Thai) Public Company Limited

September 15th, 2022