

Announcement on Temporary Suspension of Personal E-Banking and Credit Card Services on December 3rd to 4th

Dear customers,

To provide better financial services, we will upgrade our systems from December 3rd to December 4th, 2022. During the period of upgrade, Personal E-Banking and Credit Card Services will be suspended as the following table:

Service type	Period of suspension (Bangkok time)
Personal Online Banking/Mobile Banking	23:00, December 3 rd - 05:30, December 4 th
Credit Card	23:45, December 3 rd – 02:15, December 4 th

We will make efforts to shorten the suspension period. If the suspension is shorter than that mentioned above, all the transactions through Personal Online Banking/Mobile Banking and Credit Card submitted by customer will be valid.

We apologize for any inconvenience arising from the system upgrade. For any questions, please contact our call center +66 26795566.

Bank of China (Thai) Public Company Limited

December 1st, 2022