

Announcement on the Delay in the Receiving Time Of RMB Pre-settlement Remittance to Other Banks

Dear Valued Customers,

Due to the impact of the Covid-19 epidemic in some cities in mainland China, the receiving time of RMB Pre-settlement remittance from our bank to other banks has been severely delayed. In order to ensure the timeliness of receiving your remittance, we recommend that you choose a Bank of China account as the receiving account when using the RMB Pre-settlement remittance service. In addition to this, you can also choose the foreign currency international remittance service to remit funds back to China.

We apologize for the inconvenience, if you have already processed the RMB Pre-settlement remittance but have not received the funds yet. We will handle it as soon as possible while complying with epidemic prevention requirements.

For information inquiries, please contact our call center +66 267 95566.

We apologize for any inconvenience this may cause, thanks for your understanding and support.

Bank of China (Thai) Public Company Limited

25 May 2022