

Announcement on Temporary Suspension of Personal E-banking and ATM Services on May 28th to 29th, 2022

Dear customers,

To provide better financial products and services, we will upgrade our systems from 22:45, May 28th to 05:30, May 29th, 2022. During the period of upgrade, Personal Online Banking, Mobile Banking and ATM Services will be suspended as the following table:

Service type	Period of suspension (Bangkok time)
Personal Online Banking/ Mobile Banking	22:45, May 28 th -05:30, May 29 th
ATM	23:20, May 28 th -04:50, May 29 th

We will make efforts to shorten the suspension period. If the suspension is shorter than that mentioned above, all the transactions through Online Banking, Mobile Banking and ATM submitted by customer will be valid.

We apologize for any inconvenience arising from the system upgrade. For any questions, please contact our call center +66 26795566.

Bank of China (Thai) Public Company Limited

May 26th, 2022