

## Announcement on Temporary Suspension of Mobile Banking ATM and Credit Card Services

Dear customers,

To provide better financial services, we will upgrade our systems from July 16<sup>th</sup> to July 17<sup>th</sup>, 2022. During the period of upgrade, Mobile Banking ATM and Credit Card Services will be suspended as the following table:

<b>Service type</b>	<b>Period of suspension (Bangkok time)</b>
Mobile Banking	23:20, July 16 <sup>th</sup> -04:50, July 17 <sup>th</sup>
ATM	23:20, July 16 <sup>th</sup> -04:50, July 17 <sup>th</sup>
Credit Card	02:00-04:00, July 17 <sup>th</sup>

We will make efforts to shorten the suspension period. If the suspension is shorter than that mentioned above, all the transactions through Mobile Banking ATM and Credit Card submitted by customer will be valid.

We apologize for any inconvenience arising from the system upgrade. For any questions, please contact our call center +66 26795566.

Bank of China (Thai) Public Company Limited

July 15<sup>th</sup>, 2022