

Bank of China (Thai) Public Company Limited Announcement

Subject: Additional measures to assist customers who have been affected by the outbreak of novel coronavirus disease 2019 (COVID-19) – Phase 3

In order to relieve burden and provide additional assistance to our Bank of China (Thai) Public Company Limited (“the Bank”) customers who have been directly and indirectly impacted by COVID-19 outbreak. Therefore, the Bank has launched measures to support customers, details as following;

1. Credit Card Product

- Decrease minimum loan payment rate detail as follows;

Year	Minimum payment
2020-2021	5%
2022	8%
2023	10%

Remark: This is an automatic adjustment started from bill statement of April 2020 onwards, customer does not required to contact the Bank.

- Provide 35% discount on interest amount from credit card purchase transactions for 3 months (billing cycles). Registration period from now to 31 December 2021. The requests will be considered on case-by-case basis.

2. Housing Loan Product

- Reduced monthly installment amount
 - Principal moratorium and consider reduce interest
 - Principle and interest moratorium
- Registration period from now to 31 December 2021

For more information please contact our Call Center at 02-679-5566 from Monday – Friday (except banking holidays), between 09.00-17.00 hrs.

Bank of China (Thai) Public Company Limited

19 July 2021