

Announcement on the Temporary Suspension of PromptPay and Real-time transfer Service of Mobile Banking and Internet Banking

Dear Valued Customers,

Bank of China (Thai) Public Company Limited ("the Bank") will perform a scheduled system upgrade. Our PromptPay and Real-time transfer service of Mobile Banking and Internet Banking will be unavailable during the following periods:

3rd April 2021, 20:00 - 4th April 2021, 01:00

We apologize for any inconvenience caused.

For more information, please contact our call center at 02 679 5566.

Bank of China (Thai) Public Company Limited

2nd April 2021