

**Announcement on the Scheduled System Upgrade from 20<sup>th</sup> November to 21<sup>st</sup>  
November**

Dear Valued Customers,

Bank of China (Thai) Public Company Limited (“the Bank”) will perform a scheduled system upgrade of Debit Card, Credit Card, ATM, Internet Banking and Mobile Banking to improve our services, therefore Debit Card, and ATM services as well as the withdrawal by Credit Card, Real-time Transfer and PromptPay services of Internet Banking and Mobile Banking will be temporary suspended and unavailable from 21:00, 20<sup>th</sup> November 2021 – 06:00, 21<sup>st</sup> November 2021.

We apologize for any inconvenience arising from the system upgrade. For more information, please contact our call center at 026795566.

Bank of China (Thai) Public Company Limited

12 November 2021