

**Announcement on Temporary Suspension of Real-time Transfer and PromptPay  
Transfer Services on 16 October 2021**

Dear Valued Customers,

Bank of China (Thai) Public Company Limited (“the Bank”) will perform a scheduled system upgrade of Real-time Transfer and PromptPay Transfer services to improve our service, therefore the said system will be temporary suspended and unavailable from 20:00 - 21:00, 16 October 2021.

We apologize for any inconvenience arising from the system upgrade. For more information, please contact our Call Center at 02-679-5566.

Bank of China (Thai) Public Company Limited

14 October 2021