

## Announcement on Temporary Suspension of E-banking Services

Dear Valued Customers,

Bank of China (Thai) Public Company Limited (“the Bank”) will perform a scheduled system upgrade of E-banking Services to improve our service, therefore the said system will be temporary suspended and unavailable from 22:45, 21<sup>st</sup> August 2021 to 05:45, 22<sup>nd</sup> August 2021. Consequently, any use of Personal Online Banking, Mobile Banking will also be temporarily suspended.

We apologize for any inconvenience arising from the system upgrade. For more information, please contact our call center at 026795566.

Bank of China (Thai) Public Company Limited

18 August 2021