

Announcement on Temporary Suspension of Debit Card, E-Banking and ATM Services

Dear Valued Customers,

Bank of China (Thai) Public Company Limited (“the Bank”) will perform a scheduled system upgrade of Debit Card, Personal E-Banking and ATM services to improve our service, therefore the said system will be temporary suspended and unavailable as the following table:

Service type	Period of suspension (Thailand time)
Personal Online Banking/Mobile Banking	00:45-4:25, September 5th, 2021
ATM/Debit Card	00:00-4:25, September 5th, 2021

We will make efforts to shorten the suspension period. If the suspension is shorter than that mentioned above, all the transactions through Debit Card, Personal Online Banking, Mobile Banking or ATM submitted by customer will be valid.

We apologize for any inconvenience arising from the system upgrade. For more information, please contact our call center at 026795566.

Bank of China (Thai) Public Company Limited

2 September 2021