

# Bank of China PromptPay User' s manual (BOC Mobile Banking Channel)

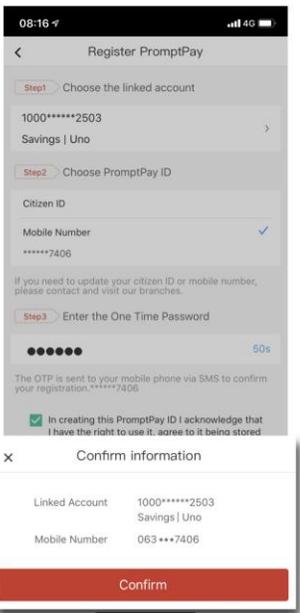
## Steps to Register for BOC PromptPay:

Note: To receive funds with Thai Citizen ID and Mobile Phone Number, you need to register your Proxy ID with Thai Citizen ID or Mobile Phone Number first.

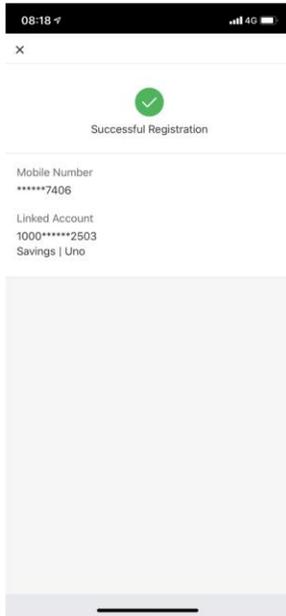


1. Go to **"PromptPay"** and select **"Register PromptPay"**.

2. Enter your Username and Password or use Touch ID / Face ID to access mobile-banking.



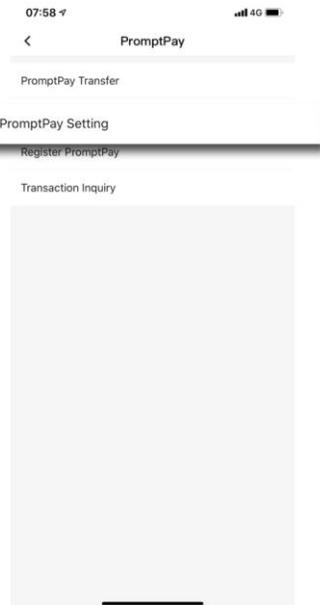
1. Choose the linked account
2. Choose PromptPay ID **"Citizen ID"** / **"Mobile Number"**
3. Verify your mobile number and enter one time password (OTP) if you choose to register with your mobile number
4. Read and accept the terms and conditions
5. Review registration information and select **"Confirm"**
6. Enter eToken dynamic password



6. The registration is completed.

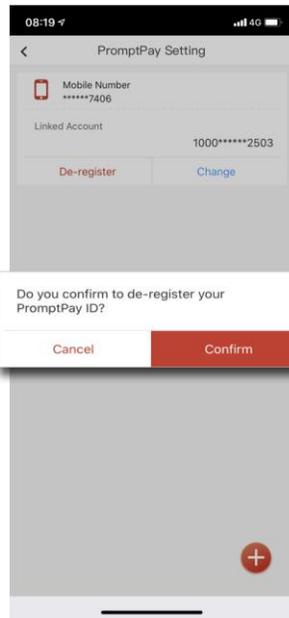
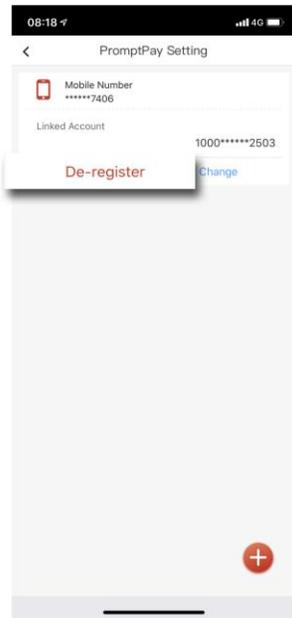
Steps to Modify / De-Register for BOC PromptPay:

- BOC PromptPay De-registration



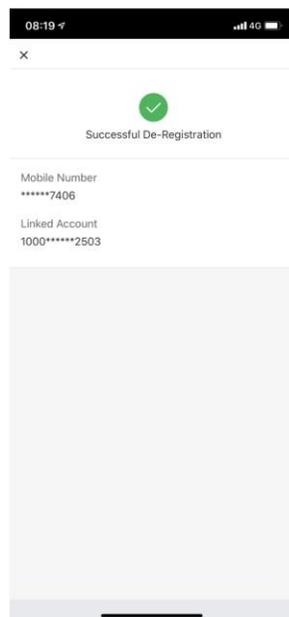
1. Go to **“PromptPay”** and select **“PromptPay Setting”**.

2. Enter your Username and Password or use Touch ID / Face ID to access mobile-banking.



3. Select “**De-register**”.

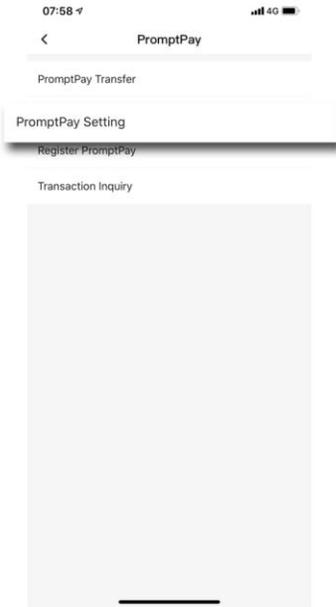
4. Confirm to de-register your PromptPay ID and select “**Confirm**” or select “**Cancel**”.



5. Enter eToken dynamic password.

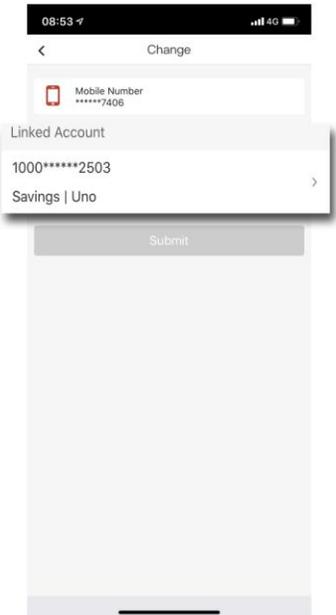
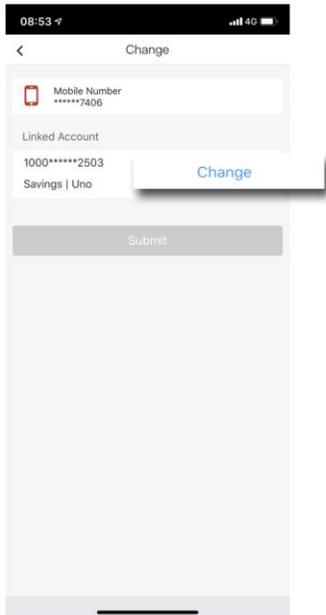
6. De-registration is complete.

- PromptPay Amendment



1. Go to **“PromptPay”** and select **“PromptPay Setting”**.

2. Enter your Username and Password or use Touch ID / Face ID to access mobile-banking.



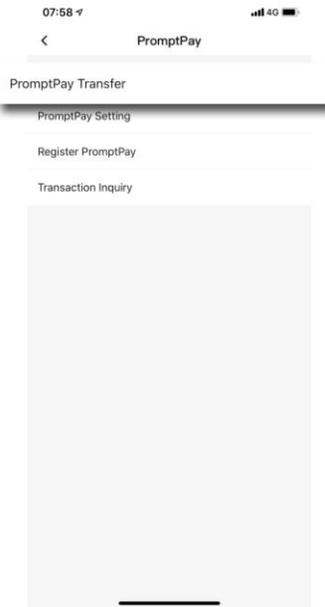
3. Select **“Change”**.

4. Select the preferred account, then select **“Submit”**.

5. Change the linked account is completed.

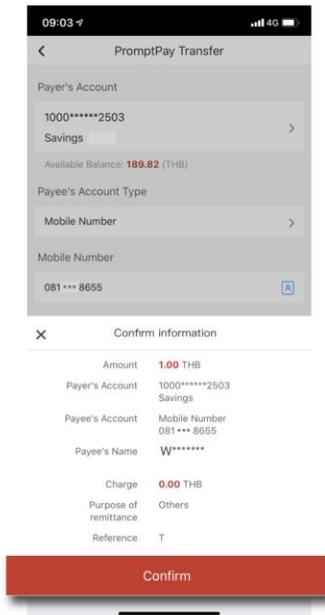
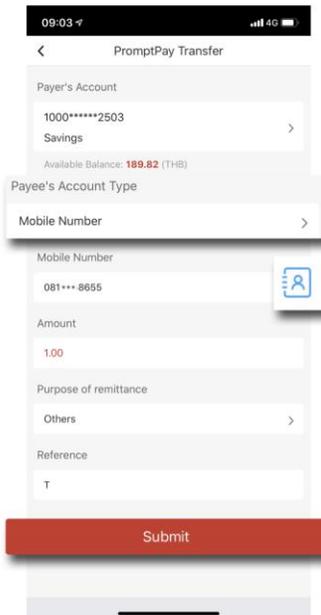
## BOC PromptPay Transfer:

Note: If you want to transfer funds with Thai Citizen ID or Mobile Phone Number, the recipients must have been registered their Proxy ID with Thai Citizen ID or Mobile Phone Number.



1. Go to **"PromptPay"** and select **"PromptPay Transfer"** or quick access to **"PromptPay Transfer"**.

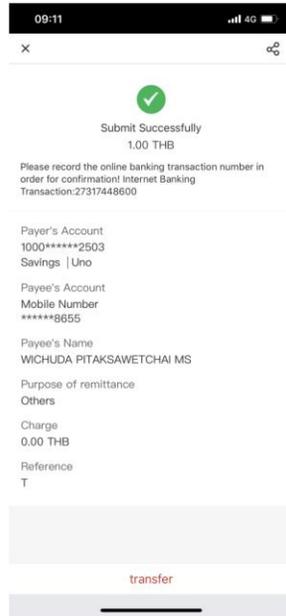
2. Enter your Username and Password or use Touch ID / Face ID to access mobile-banking.



3. Select Payee's Account Type **"Citizen ID"** / **"Mobile Number"** (you can choose mobile number in **Contacts** or enter directly).

4. Enter **"Amount"**, select **"Purpose of remittance"**, enter **"Reference"**, then select **"Submit"**.

5. Review transaction detail and select **"Confirm"**.

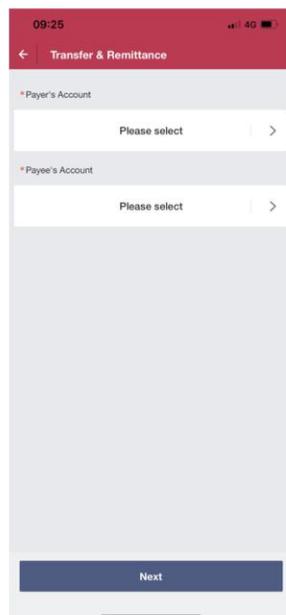


7. Enter eToken dynamic password.

8. Transaction is complete.

### Transfer with Actual Account Number:

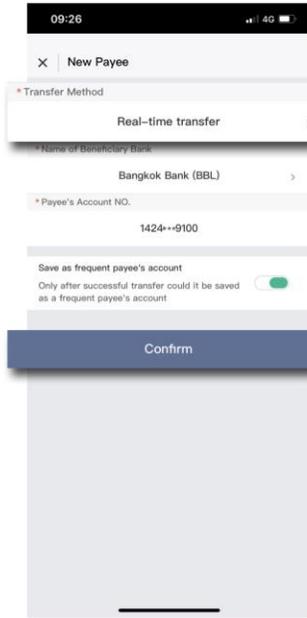
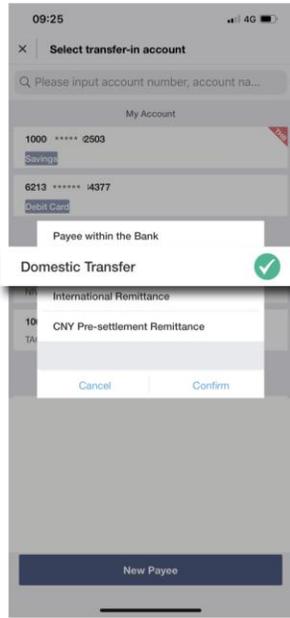
Note: If you have registered BOC Mobile Banking, then you can be able to use this real-time funds transfer service for transferring and receiving.



1. Select **“Transfer & Remittance”** .

2. Enter your Username and Password or use Touch ID / Face ID to access mobile-banking.

3. Select **“Payer’s Account”** and **“Payee’s Account”**.

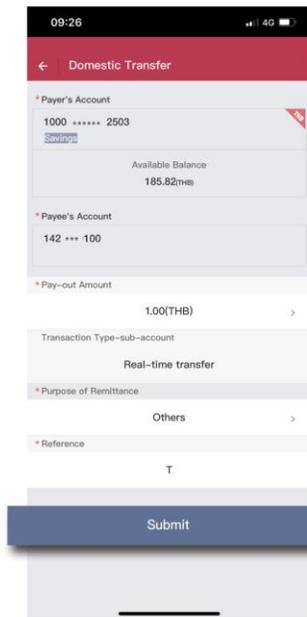
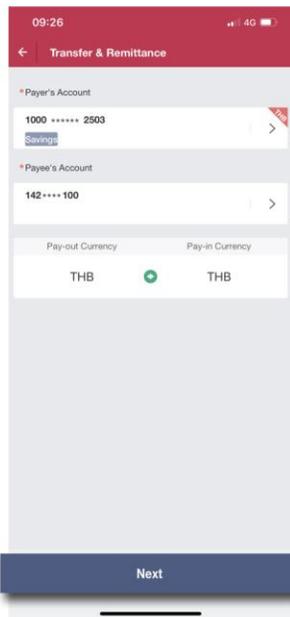


4. Select **"New Payee"**.

5. Select **"Domestic Transfer"**.

6. Select **"Real-time transfer"** as the transfer method, select **Name of Beneficiary Bank** and enter **Payee's Account Number**.

7. You can save the new payee's account as **frequent payee's account**, then select **"Confirm"**.



8. Select **"Next"**.

9. Enter **"Amount"**.

10. Select **"Purpose of Remittance"** and enter **"Reference"**.

11. Then select **"Submit"**.

09:27 4G

X Submission Confirm

Payee's Name MR Z \*\*\*\*\*

Payee's Account Name 142 \*\*\*\* 100

Name of Beneficiary Bank Bangkok Bank (BBL)

Payee's Bank Code 002

Pay-out/Pay-in Currency THB-THB

Pay-out Amount 1.00(THB)

Payer's Account 1000 \*\*\*\*\* 2503

Calculate Fee 0.00(THB)

Reference T

Transaction Type-sub-account Real-time transfer

Purpose of Remittance Others

Confirm

09:27 4G

X eToken

Please enter dynamic password which shall be a 6-digit number

1	2	3			
4	5	6			
7	8	9			
	0				

Done

12. Review transaction detail and select **“Confirm”**.

13. Enter eToken dynamic password.

09:27 4G

X

 **Submit Successfully**

Please record the online banking transaction number in order for confirmation! Internet Banking Transaction S/N:27317786245

[Home](#)

Payee's Name MR Z \*\*\*\*\*

Payee's Account Name \*\*\*\*\*9100

Name of Beneficiary Bank Bangkok Bank (BBL)

Payee's Bank Code 002

Pay-out/Pay-in Currency THB-THB

Pay-out Amount 1.00(THB)

Payer's Account 1000 \*\*\*\*\* 2503

Charge 0.00(THB)

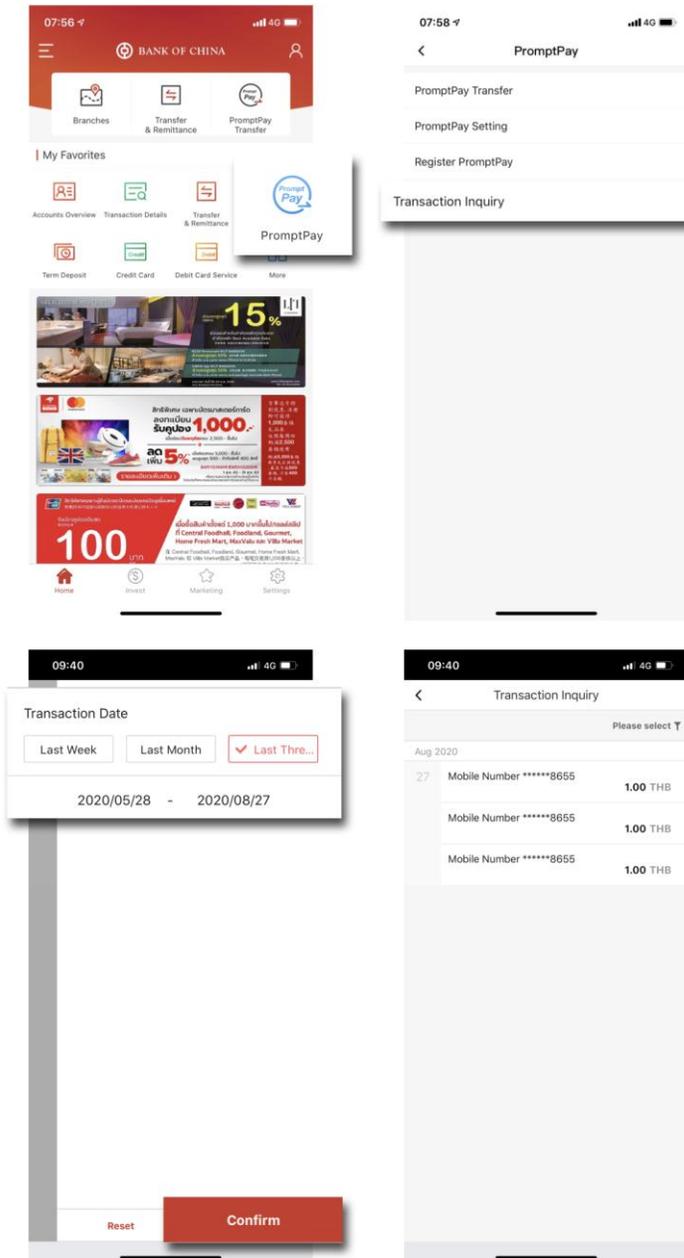
Quoted Exchange Rate -

Transaction Status

14. Transaction is completed.

## Inquiry Transaction Record:

Note: This function will only show outward remittance transactions of PromptPay transfer and can only inquire transactions that are within three months period.



1. Go to **“PromptPay”** and select **“Transaction Inquiry”**.

2. Enter your Username and Password or use Touch ID / Face ID to access mobile-banking.

3. Select **“Transaction Date”** and you can inquire transactions of the latest three month.

2. Select **“Confirm”**.

3. All related outward transaction will be displayed.