# Bank of China PromptPay User's manual (BOC Internet Banking Channel)

#### Steps to Register for BOC PromptPay:

Note: To receive funds with Thai Citizen ID and Mobile Phone Number, you need to register your Proxy ID with Thai Citizen ID or Mobile Phone Number first.

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Welcome Page	PromptPay Registration and Setting _ X
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Term Deposit	No qualified record is found!
Global Service	
Service Setting	
Credit Card	
Debit Card Service	
RMB Service	
Home PromptPay.	

- 1. Log on to BOC Internet Banking.
- 2. Click "Prompt Pay" and select "PromptPay Registration and Setting".



3. Click "Next" for accepting Promptpay & Terms & Conditions.

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PromptPay Transfer	anistration Tunar ∩ Telenhone Number @ Citizen ID
PromptPay Registration and Setting	Citizen ID: 1101======3434
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Term Deposit	Link with account: Select
Global Service	1000*****1111 Savings
Service Setting	
Credit Card	
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4. Choose either "Thai Citizen ID" or "Mobile Phone Number" as PromptPay ID and select an account to link with PromptPay, then click "Register".

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Control Partner of the Operate Write Games Reing 2022  Welcome Page	PromptPay Registration and Setting					_ ×
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PromptPay Registration and Setting	Registration Type: Citizen ID					
Inquire Transaction Record	Citizen ID: 1101*****3434					
Term Deposit	Linked Account: 1000******1111 Savings					
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5. Enter E-Token for verification and click "Confirm" to proceed.

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Term Deposit	Citizen ID: 1101******3434		
Global Service	Linked Account: 1000****** 1111 Savings		
Service Setting			
Credit Card	Return		
Debit Card Service			
RMB Service			

6. The registration is completed.

# Steps to Modify / De-Register for BOC PromptPay:

BOC PromptPay De-registration •

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Transfer & Remittance	Register PromptPay				
Prompt Pay	PromptPay Type	PromptPay ID	Linked Account No.	Operation	
PromptPay Transfer	Citizen ID	1101*****3434	1000****** 1111	Amend Cancel	
PromptPay Registration and Setting Inquire Transaction Record					
Term Deposit					
Global Service					
Service Setting					
Credit Card					
Debit Card Service					
RMB Service					

- 1. Log on to BOC Internet Banking.
- Click "Prompt Pay" and choose "PromptPay Registration and Setting".
   Click "Cancel" to delete the PromptPay account.

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PromptPay Registration and Setting	Registration Type: Citizen ID		
Term Deposit	Citizen ID: 1101******3434		
Global Service	Linked Account: 1000******1111 Savings		
Service Setting	Next Cancel		
Credit Card			
Debit Card Service			
RMB Service			

4. Confirm the PromptPay information to be deleted and click "Next"

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Prompt Pay		tion	
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PromptPay Registration     and Setting	Registration Type: Citizen ID		
Inquire Transaction Record	Citizen ID:1101****3434		
Term Deposit	Linked Account: 1000*****11111 Savings		
Global Service	E-Token:		
Service Setting			
Credit Card	Confirm		
Debit Card Service			
RMB Service			

5. Enter E-Token for verification and click "Confirm" to proceed.

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Inquire Transaction Record	Registration Type: Citizen ID			
Term Deposit	Citizen ID: 1101******3434			
Global Service	Linked Account: 1000******1111 Savings			
Service Setting				
Credit Card	Return			
Debit Card Service				
RMB Service				

- 6. The PromptPay de-registration is completed.
- PromptPay Amendment

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Prompt Pay	PromptPay Type	PromptPay ID	Linked Account No.	Operation	
PromptPay Transfer	Citizen ID	1101*****3434	1000****** 1111	Amend Cancel	
PromptPay Registration and Setting					
Inquire Transaction Record					
<ul> <li>Term Deposit</li> </ul>					
Global Service					
Service Setting					
Credit Card					
• Debit Card Service					
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1. Click "Amend" to change the linked account.

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合 Welcome Page	PromptPay Registration and Setting	×
My Accounts		
• Transfer & Remittance	Change	
Prompt Pay PromptPay Transfer PromptPay Registration and Setting Inquire Transaction Record Term Deposit Global Service Service Setting Credit Card Debit Card Service RMB Service	tion Registration Type: Citizen ID Citizen ID: 1101******3434 Linked Account: 1000******2323 Savings	

2. Choose the new account to be linked with PromptPay and click "Next".

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Other Annual State Convertient and State St	PromptPay Registration and Setting Register PromptPay			_ ×	<
Prompt Pay PromptPay Transfer PromptPay Registration and Setting Inquire Transaction Record Term Deposit Global Service Service Setting Credit Card	Change Registration Type: Citizen ID Citizen ID: 1101******3434 Linked Account: 1000****2323 Savings E-Token:	8	tion <u>2 Cancel</u>		
Debit Card Service     RMB Service					

3. Enter E-Token for verification and click "Confirm" to proceed.

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Inquire Transaction Record	Registration Type: Citizen ID		
Term Deposit	Citizen ID: 1101******3434		
Global Service	Linked Account: 1000****** 2323 Savings		
Service Setting			
Credit Card	Return		
Debit Card Service			J
RMB Service			

4. The PromptPay amendment is completed.

### BOC PromptPay Transfer:

Note: If you want to transfer funds with Thai Citizen ID or Mobile Phone Number, the recipients must have been registered their Proxy ID with Thai Citizen ID or Mobile Phone Number.

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<ul><li>My Accounts</li><li>Transfer &amp; Remittance</li></ul>	Payer's Account :	Savings 1000******1111 THB Available Balance: 8,888.00 THB		$\nabla$		
Prompt Pay	Payee's PromptPay Type:	🖲 Mobile Phone Number 💿 Citizen ID				
PromptPay Transfer     PromptPay Registration     and Setting	Payee's PromptPay ID: Collection Amount :	081*****888	* THB			
Inquire Transaction Record	Purpose of remittance:	Other 🔻				
Term Deposit	Postscript :	XXXXXXX	39 more characters can be ent	ered		
Global Service						
Service Setting	F					
Credit Card	L	Submit				
Debit Card Service						
RMB Service						

- 1. Go to "PromptPay Transfer" and select "Payer's Account" then choose "Thai Citizen ID" or "Mobile Phone Number" for Payee's PromptPay Type.
- 2. Enter Payee's PromptPay ID and transfer amount.
- 3. Choose the **"Purpose of Remittance"** and input not more than 40 characters for Postscript.
- 4. Click "Submit" to proceed.

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My Accounts	Paver's Account:					
Transfer & Remittance	Please confirm the transaction details!	$\otimes$		$\nabla$		
Prompt Pay	Payee's Name: MS.XXX					
PromptPay Transfer	Payer's Account : 1000******1111					
PromptPay Registration and Setting	Payee's PromptPay ID: 081*****888					
Inquire Transaction Record	Collection Amount : 1,000.00 THB					
<ul> <li>Term Deposit</li> </ul>	Fee: 0.00 THB		rs can be ent	ered		
Global Service	Purpose of remittance: Other					
Service Setting	Postscript : XXXXXXX					
Credit Card	E-Token: •••••					
Debit Card Service	Confirm					
RMB Service	Contract					

5. Enter E-Token for verification and click  $\ \mbox{``Confirm''}$  .

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合 Welcome Page	PromptPay Transfer		_ ×
My Accounts	Submit Successfully   Please remember your online banking transaction No. for		
• Transfer & Remittance	confirmation! Internet Banking Transaction S/N : 27305598028 Make Another Payment		
Prompt Pay	Payee's Name: MS. XXX		
PromptPay Transfer	Payer's Account : 1000******1111		
PromptPay Registration and Setting	Payee's PromptPay ID : 081****888		
Inquire Transaction Record	Collection Amount : 1,000.00 THB		
<ul> <li>Term Deposit</li> </ul>	Fee : 0.00 THB		
Global Service	Purpose of remittance: Other		
<ul> <li>Service Setting</li> </ul>	Postscript : XXXXXXX		
Credit Card	Print Receipt		
Debit Card Service			
RMB Service			

6. PromptPay transaction is completed.

#### Transfer with Actual Account Number

Note: If you have registered BOC Mobile Banking, then you can be able to use this real-time funds transfer service for transferring and receiving.

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Welcome Page	Transfer & Remittance		_ ×
My Accounts	List of Pay-out Account		List of Pay-in Account
Transfer & Remittance     Transfer & Remittance	Savings 10000****1111	ТНВ	Add New
Scheduled Transaction Management	Debit Card 62183434 ******		My Accounts
Internet Banking Transaction Inquire			
Payee Management			
Prompt Pay			
Term Deposit		$\gg$	
Global Service		~	
Service Setting			
Credit Card			
Debit Card Service			
RMB Service			

Click "Transfer & Remittance" and choose Pay-out Account.
 Click "Add New" for adding new payee.

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▲ Welcome Page	Transfer & Remittance _ X
<ul> <li>My Accounts</li> <li>Transfer &amp; Remittance</li> </ul>	List Enter Payee's Information
Transfer & Remittance     Scheduled Transaction     Management     Internet Banking     Transaction Inquire     Payee Management     Prompt Pay     Term Deposit     Global Service     Service Setting     Credit Card     Debit Card Service     RMB Service	100         Deb 621         Deb 621         Business Type:         Transfer Method:         Bulk Payment(To the Account within 1 Business Days) BahtNet         BathNet         Name of Beneficiary Bank:         Kasikombank (KBANK)         Payee's Account NO:         002******9999         Save as frequent payee's account         Only after successful transfer could it be saved as a frequent payee's account         Next         Cancel

- 3. Choose "Other Domestic Banks" and choose "Real-time transfer" for Transfer Methods.
- 4. Select "Beneficiary Bank and enter Payee's Account No. then click "Next"

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Welcome Page	Other Payee from Other Banks						_ ×
My Accounts	R	eselect payer/payee account				Q Use	ful T
Transfer & Remittance	Payer's Account:	Savings 1000******1111			-		
▶ Transfer & Remittance		Available Balance: 8,888.00 THB					
Scheduled Transaction Management	Payee's Account:	Payee's Account NO.: 002*****9999 Beneficiary Bank: Kasikornbank (KBAN	NK)		$\nabla$		
Internet Banking Transaction Inquire	Payment Amount:	1,000.00 THB					
Payee Management	Transaction Type: P	rompt Pay					
Prompt Pay	Fee: 0	.00 THB					
Term Deposit	Purpose of remittance : C	)ther 🔻					
Global Service	Postscript:	XXXXXXX	39 more charact	ers can be ente	ered		
Service Setting							
Credit Card							
Debit Card Service		Previous					
RMB Service							

- 5. Enter the Payment Amount, choose the "**Purpose of Remittance**" and input not more than 40 characters for Postscript.
- 6. Click "Submit" to proceed the transaction.

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• Transfer & Remittance	Pavee's Name: MS, XXX			-	
Fransfer & Remittance	Payee's Account NO.: 002******9999				
Scheduled Transaction Management	Payee's Bank Code: 004			$\overline{\nabla}$	
Internet Banking	Name of Beneficiary Bank: Kasikornbank (KBANK)				
Pavee Management	Pay-out Currency: THB				
Prompt Pay	Payment Amount: 1,000.00 THB				
Term Deposit	Estimated Fee: 0.00 THB				
Global Service	Purpose of remittance: Other		s can be entere	d	
Service Setting	Postscript: XXXXXXX				
Credit Card	E-Token:				
Debit Card Service	Confirm Cancel				
RMB Service					

7. Enter E-Token for verification and click "Confirm".

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Welcome Page	Other Payee from Other Banks	_ ×
My Accounts	Submit Successfully ! Please remember your online banking transaction No. for	Q Useful T
Transfer & Remittance	confirmation: Internet Banking Transaction S/N : 2/30/416224	
Scheduled Transaction Management	Payer's Account     Savings 1000*****1111       Available Balance: 8,888,00 THB     THB	
Internet Banking Transaction Inquire	Payee's Account NO.: 002****99999 Beneficiary Bank: Kasikornbank (KBANK)	
Prompt Pay	Payment Amount: 1,000.00 THB	
<ul> <li>Term Deposit</li> </ul>	Pay-out Currency: THB	E
Global Service	Payee's Name: MS. XXX	
<ul> <li>Service Setting</li> </ul>	Payee's Bank Code: 004	
Credit Card	Name of Beneficiary Bank: Kasikornbank (KBANK)	
Debit Card Service	Transaction Status: Submit Successfully	
RMB Service	Iransaction Type: Prompt Pay	
	Pere 0.00 InB Purpose of remittance : Other Postscript: ' XXXXXX Print Receipt	
Home Transfer & R		18

8. The transaction is completed.

# Inquiry Transaction Record

Note: This function will only show outward remittance transactions of PromptPay transfer and can only inquire transactions that are within three months period.

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☆ Welcome Page	Inquire Transaction Record	_ ×
My Accounts	Transfer Date: 09(10/2020	<b>Q</b> Useful T
Transfer & Remittance		
Prompt Pay	Sun Mon Tue Wed Thu Fri Sat	
PromptPay Transfer	1	
PromptPay Registration	2 3 4 5 6 7 8 9 10 11 12 13 14 15	
Inquire Transaction	1617181920212216171819202122	
Term Deposit	23 24 25 <b>26</b> 27 28 29 30 31	
Global Service		
Service Setting		
Credit Card		
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Transfer & Remittance		
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PromptPay Transfer	1	
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and Setting Inquire Transaction	Please choose the c <b>16</b> 17 18 19 20 21 22	
Record     Term Deposit	23 24 25 26 27 28 29 30 31	
Global Service		
<ul> <li>Service Setting</li> </ul>		
Credit Card		
Debit Card Service		
RMB Service		

- 1. Go to "Inquire Transaction Record".
- 2. Choose Transfer Date for inquiry and click "Enquiry" to see the results.

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Welcome Page	Inquire Transact	ion Record					_ ×
My Accounts		Transfer Date: (	15/26/2020 <b>•</b> T	08/26/2020	Enquiry		<b>Q</b> Useful T
<ul> <li>Transfer &amp; Remittance</li> </ul>					and and		
Prompt Pay	>>> Transaction I	nquiry Result					
PromptPay Transfer	Internet Banking Transaction S/N	Pay-out Account NO.	Currency	Amount	Payee's PromptPay Type	Payee's PromptPay ID	Transaction Date & Time
PromptPay Registration and Setting	27305598028	1000******1111	ТНВ	1,000.00	Telephone Number	081***888	08/26/2020
Inquire Transaction Record     Term Deposit							
Global Service							
<ul> <li>Service Setting</li> </ul>							
Credit Card							
Debit Card Service							
RMB Service							
			Found 1 record	s) Current 1 Page	e(s)/Total 1 Page(s) Pag	e Up Page Down Skip to	Page Skip

My Accour	Transaction Details	8	<b>Q</b> Useful
Transfer &	Account Information		
Prompt Pa	Payout Account: 1000****1111	Payee's PromptPay Type: Telephone Number	
PromptPay Tra	Payee's PromptPay ID: 081***888		Transaction Date & Tim
PromptPay Re and Setting	Tururan shiru Tufa yunashiru		08/27/2020
Inquire Transa Record	Internet Banking Transaction S/N: 27323077000	Transfer Date: 08/27/2020	08/26/2020
Term Depc	Amount: 1,000.00 THB	Fee: 0.00 THB	
Global Sen	Purpose of remittance: Other	Postscript: XXXXXX	
Service Set	Transaction Status: Transaction Successful		
Credit Carc			
Debit Card			
RMB Servio		Print Receipt Return	

- 3. Select the transaction to see the details.
- 4. Receive the transaction details.